You were one of the 4,016 generous individuals, organizations, corporations and volunteers who supported the Craig Foundation in fiscal year 2018 with financial or in-kind gifts totaling $8,296,472.

You gave patients and families more than just comprehensive spinal cord and brain injury rehabilitation. You empowered lives.

Your generosity is essential to patient success, and we are grateful for your passion and commitment. Great things happened because of you and others who banded together to make a difference. This is just a small sampling of the impact you — and other generous donors — collectively made in 2018: THANK YOU!
YOU LIFTED A BURDEN FOR PATIENTS AND FAMILIES STRUGGLING WITH THE COSTS OF A CATASTROPHIC INJURY.

You provided $1,031,379 in Patient Assistance Fund support for 886 unique patients who didn’t have the resources to pay for critical needs. You paid mortgages, rent and utility bills; purchased wheelchairs, shower chairs and lifts; replaced eyeglasses broken in accidents; provided translators so families and patients could communicate with their care team; flew patients and family members to Craig; and much, much more.

You helped a family receive financial support during their stay at Craig and at discharge. Because of donors like you, the patient received a wheelchair, walker, lift, tub transfer chair; and assistance with medication copays. His wife and child received assistance paying for housing and meals while in Colorado. The family is now back home and thriving, thanks to you!

His clinical care manager believes that he would not have been successful without the support of donors. “The costs we helped with so that his wife could be with him through his entire Craig stay were invaluable, as her ongoing support was a bright light of hope in a dark time for him,” she says.
<table>
<thead>
<tr>
<th>Service Description</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air ambulance for new inpatients</td>
<td>$113,725.09</td>
<td>11%</td>
</tr>
<tr>
<td>Caregiver training and support</td>
<td>$25,913.30</td>
<td>3%</td>
</tr>
<tr>
<td>Dental or medical assistance</td>
<td>$67,805.88</td>
<td>7%</td>
</tr>
<tr>
<td>Durable medical equipment</td>
<td>$257,867.88</td>
<td>25%</td>
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<tr>
<td>Emergency assistance</td>
<td>$12,248.36</td>
<td>1%</td>
</tr>
<tr>
<td>Home and vehicle modifications</td>
<td>$70,356.06</td>
<td>7%</td>
</tr>
<tr>
<td>Interpretive services</td>
<td>$168,663.53</td>
<td>16%</td>
</tr>
<tr>
<td>Mortgage and rent assistance</td>
<td>$48,619.68</td>
<td>5%</td>
</tr>
<tr>
<td>Outpatient services and NeuroRecovery Network program</td>
<td>$30,143.08</td>
<td>3%</td>
</tr>
<tr>
<td>Scholarships for going back to school, therapeutic recreation or the PEAK Center</td>
<td>$117,729.80</td>
<td>11%</td>
</tr>
<tr>
<td>Transportation for discharging patients and families</td>
<td>$75,180.26</td>
<td>7%</td>
</tr>
<tr>
<td>Other</td>
<td>$43,125.77</td>
<td>4%</td>
</tr>
</tbody>
</table>

$1,031,378.69 100%
YOU PROVIDED PATIENTS WITH VITAL THERAPIES AND PROGRAMS THAT INSURANCE DOESN’T COVER.

With the help of Craig’s Therapeutic Recreation program, Samantha got back on a bike.
Did you know that many of Craig’s signature programs—the therapies that address a patient’s recovery using a holistic, interdisciplinary approach—are not reimbursed by insurance companies?

Among the many things you made possible:

- The Therapeutic Recreation program re-engaged patients with leisure-time activities to promote physical and mental health through recreational activities, outings and trips. Patients had opportunities to participate in 754 different in-house activities, community outings, adventure trips, and more. You helped patients gain independence while having fun!

- The Community Reintegration program helped 305 patients return to work, school or volunteering through assessments, career exploration, coaching, and employer education. Because of you, patients are re-engaged with productive activities.

- The Assistive Tech Lab educated patients on the technological resources available to help them communicate, control their environment, and achieve work and school goals. You provided independence for patients.

- Craig’s music therapist used melody and rhythm to help 61 patients recover non-musical functions, such as motor, speech, language, and cognitive functioning. You allowed patients to speak and move with the assistance of music.

You helped patients like Samantha find her way. She was paralyzed while riding her bike when a vehicle turned left in front of her. After the accident, she realized how much she had lost. “The ability to voluntarily use the bathroom or put pants on in a reasonable amount of time was really the least of my concerns,” she says. “The greatest losses I struggled with were my independence and my ability to get away and do the things I love in the mountains. Having those taken away from me didn’t really feel like living.”

The Therapeutic Recreation department changed her outlook.

With T-Rec, Samantha sailed, got on a handcycle, hiked on a track chair (imagine part wheelchair, part bulldozer!), swam, kayaked, climbed and more! “They made me realize it is possible, with a lot of hard work, to get back to living again,” she says.
YOU ENSURED THAT INDIVIDUALS RECEIVED QUALITY NURSING ADVICE—EVEN FROM A DISTANCE.

The five registered nurses from Craig’s Nurse Advice Line fielded 7,189 calls from patients, families, physicians and caregivers from 48 different states.

Nurses answered non-emergency calls about health care issues surrounding spinal cord and brain injury and provided callers with educational resources about healthy living with these injuries.

Because of you, these individuals—even if they had never been seen by Craig—accessed this service at no cost.

One caregiver said, “I might be scared and overwhelmed but I know that I can call and there is someone who can tell me about the problem and send me information if I need it. It is a lifeline to me.”
Andreanna Lawson, RN, staffs the Nurse Advice Line call center.
YOU GAVE INJURED VETERANS A PLACE TO BELONG.

Melissa and her Military Support Specialist Jesús Guerra at the Operation TBI Freedom office in Colorado Springs.
Your gifts to Operation TBI Freedom, Craig’s program for Veterans with traumatic brain injuries, provided 500 Veterans with individualized case management, financial assistance, mentoring, benefit coordination, parenting and financial management classes, recreational outings, and more.

You helped Veterans like Melissa, an Army Black Hawk mechanic who was injured when a 40-pound helicopter panel fell on her head. Her traumatic brain injury caused her to have memory loss, irritability, depression, and difficulty focusing. “You wouldn’t look at me and know there was a problem, and I felt really alone in my injury,” she says. “It’s scary to have injured Veteran status and live in the civilian world.”

She was introduced to Operation TBI Freedom, and her military support specialist, Jesús, helped her apply for unemployment benefits, got her involved in recreational outings with fellow Veterans, and connected her with a support group.

“I’ve learned that if I don’t have a solution to a problem, Jesús can help me figure it out,” she says. “He always has my back.”

Because of you, Melissa is now in school and is studying for a bachelor’s degree in biology.

“That’s my life has changed for the better,” she says.
YOU MET THE UNIQUE NEEDS OF TEEN PATIENTS.

Injured teens not only must learn to deal with their new realities, they must do it while navigating the emotions and social interactions common to their age group.

The TRAC (Teen Rehab at Craig) Program provides peer support and age-specific education and programming. In fiscal year 2018, 65 teen patients participated in this interdisciplinary rehabilitation program.

School is a vital part of the teen experience. In 2018, Craig hired a second licensed teacher with your help, increasing Craig’s ability to reach students. The teachers worked with 50 patients during the 2017-2018 academic year, helping them to continue their studies and maintain ties with their schools and peers. Teacher Laura Magnuson made site visits to patients’ home schools to offer expertise to ease the transition back to school. Because of you, 23 current or former patients celebrated high school graduations and three students earned their GEDs in 2018.

Your support of Craig patients didn’t end at their graduation. Because of you, 33 Craig alumni received $42,200 in scholarship support to further their education.

You helped patients like Sami. Her therapists describe her as a spitfire with a sparkling personality that made her a ringleader among her fellow teen patients. Sami participated in multiple TRAC outings and attended teen-only education sessions on topics ranging from managing anxiety to dating following an injury. “It’s a lot of fun to be in the community with the other teens,” she says. “You can talk to them [about what you’re dealing with] and they get it.”
When she wasn’t hanging out with her peers, Sami was busy studying for — and passing — her GED exams. Craig’s School Program even hosted her graduation party, complete with cap and gown. Because of you, Sami has returned home and is pursuing a degree in agricultural business and a veterinary technician certificate.

Sami makes her way into her graduation party while cheered on by Craig CEO Dr. Jandel Allen-Davis.
26% of patients were women.
74% of patients were men.

118 patients were under the age of 20.

Inpatients and outpatients came from 43 states.
The most patients came from Colorado, followed by Wyoming, Kansas, California, Montana, and Texas.

You provided opportunities for Craig staff to innovate and improve the quality of the care they deliver.
Mike Fordyce poses for a photo with Craig physical therapist Stephanie Laube at a barbecue celebrating his retirement.

In recognition of retired CEO Mike Fordyce, donors gave more than $263,000 through the end of fiscal year 2018 to support a special endowment fund for staff education. The fund will provide opportunities for both clinical and nonclinical Craig staff to pursue projects or specific education aimed at advancing Craig’s commitment to excellence. This could include bringing outside experts to Craig for training of staff, visiting other U.S. facilities to study potential methods for improvement in one or more aspect of Craig’s programs or processes, or initiating other educational opportunities. The ideas, programs and plans that will result from this endowment opportunity are endless and build on Craig’s culture of being “simply the best.”
The leading causes of injury were:

- Vehicular accidents: 45%
- Falls: 19%
- Medical complications: 16%

Craig's inpatient program treated and discharged:

- 250 patients with spinal cord injuries. The median inpatient length of stay for patients with spinal cord injuries was 62 days.
- 241 patients with brain injuries. The median inpatient length of stay for patients with brain injuries was 51 days.

Volunteers served more than 25,500 hours in a variety of capacities at the hospital and foundation, an estimated value of more than $630,000.

91.1% of patients discharged to their home.

Fiscal Year 2018 by the Numbers
WHERE OUR SUPPORT CAME FROM

- Alumni: $712,637
- Alumni Family: $1,206,170
- Individuals: $1,597,172
- Foundations and Trusts: $3,476,304
- Corporations: $1,106,600
- Organizations: $197,589

Total Contributions: $8,296,472

HOW YOUR GIFTS WERE INVESTED

- Patient Assistance: $1,031,379
- Capital—Buildings and Equipment: $1,140,010
- Culture of Care (Hospital Programs): $2,029,375
- Operation TBI Freedom: $581,251
- Research: $403,743
- Unrestricted: $1,861,806