Subject: Patient Visitation Rights

Rationale: To define patient visitation rights at Craig Hospital

Scope: All departments

Definitions: None

Equipment: None

POLICY: Craig Hospital does not have strict visiting hours, but requests “quiet hours” between 9:00 pm and 7:00 am. Certain clinically reasonable and necessary restrictions or limitations on visiting hours may be determined by the treating team.

PROCEDURE:

I. Patient’s right to receive visitors will be communicated to the patient on admission.
   
   A. Each patient has the right to receive, subject to the patient’s consent, visitors designated by the patient, including but not limited to a spouse, domestic partner (including a same-sex domestic partner), another family member, or a friend.

   B. The patient may withdraw or deny consent for visitation at any time.

II. The hospital will not restrict, limit, or deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation or disability.

III. The hospital will ensure that all visitors enjoy full and equal visitation privileges consistent with the patient’s preferences and if clinically indicated for the patient’s medical condition and/or rehabilitation program as determined by the treatment team.

IV. The hospital allows a family member, friend or other individual to be present with the patient for emotional support during the course of the stay, unless the visitor’s
presence infringes on others’ rights, safety, or is medically or therapeutically contraindicated. The individual may or may not be the patient’s surrogate decision-maker or legally authorized representative.

V. The hospital does not adhere to strict visiting hours. However, certain restrictions or limitations on visitation may be determined when clinically indicated for the patient’s medical condition and/or rehabilitation program by the treating team.

VI. The hospital has designated the hours between 9:00 pm and 7:00 am as “quiet hours” to allow patients needed rest.

VII. Children younger than 16 years of age visiting a patient are required to be accompanied by an adult. Children younger than 18 are not allowed to spend the night at the hospital unless accompanied by a non-hospitalized adult. Only one adult visitor will be allowed to stay overnight in the west building patient rooms and only two visitors will be allowed to stay overnight in the private rooms in the east building. No additional sleeping surfaces will be allowed besides those provided by the hospital. Sleeping surface may not be placed on the floor for infection control reasons.

VIII. On a case-by-case basis, visitors with communicable diseases may be asked to leave the hospital to protect the health and safety of patients and staff.

References:
CMS Conditions of Participation: Patient’s rights 482.13 (h) and 485.635 (f).

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