

NURSE ADVICE LINE



PHONE NUMBER **800.247.0257 or 303.789.8508**

Live phone translation services are available.

*To transfer calls to the Nurse Advice Line
from within Craig Hospital, use extension 8508.*

HOURS **Monday - Friday** *Closed Saturday and Sunday*
9 a.m. to 6 p.m. (MST)

What is the Craig Hospital Nurse Advice Line?

Craig Hospital is nationally recognized as having one of the best health care programs for people with spinal cord injury (SCI) and brain injury (BI). As a result, the hospital fields health-related phone calls daily from people living with these injuries both in Colorado and around the country. Calls also come from family members and health care providers who need expert advice from Craig's specialized staff. To address these health-related calls, Craig Hospital launched the [Craig Hospital Nurse Advice Line](#).

Nurses at Craig Hospital have the experience to help identify potential complications before they become serious health issues. This service provides a dedicated nurse to answer nonemergency calls Monday-Friday between the hours of 9 a.m. and 6 p.m. In addition to asking health-related questions, callers can obtain educational resources about healthy living with these injuries.

Resources for over 150 health issues have been compiled in a database from the experience of Craig nursing staff to answer questions from callers.

The nurses answering calls are licensed in all 50 states and the District of Columbia and are certified in Rehabilitation Nursing or Neuroscience Nursing.

Nurse Advice Line for Healthcare Providers

The Nurse Advice Line can be utilized as a resource by anyone involved in the care of a person with BI or SCI in the U.S., including physicians, nurses, care managers, home health aides, occupational therapists, physical therapists, speech therapists, and more.

A person might call the Craig Hospital Nurse Advice Line when:

1

A nonemergency medical question arises that does not warrant a trip to the doctor's office, yet needs to be answered.

2

Experiencing a change and wondering whether it's "normal."

3

A new caregiver or healthcare provider needs educational materials to help understand the injury.

Online Resources craighospital.org/resources

Our online resources were created by nurses at Craig Hospital based on clinical practice guidelines, clinical experience, and research evidence. Please use the information on this site for education after spinal cord or brain injury.

THE NURSE ADVICE LINE IS NOT FOR EMERGENCY SITUATIONS. IF YOU OR SOMEONE SPEAKING TO THE NURSE ADVICE LINE ON THE PHONE IS EXPERIENCING AN EMERGENCY, PLEASE HANG UP AND CALL 911 OR VISIT THE NEAREST EMERGENCY ROOM.